What to do if you have a concern about an adult

You have a concern about an adult based on observations, disclosure or an allegation

If you judge there to be an immediate risk and you need to ensure the immediate safety or medical welfare of an adult of the adult

Call 999 or 101 for an ambulance or the police or call Adult Social Services

If you judge there is not an immediate risk

Where possible discuss your concerns with the adult. Inform that you will have to share concerns with the designated trustee
If the trustee is not available, contact [insert details of another officer]

Give them the full details of your concerns. They will log them/ask you to log them and follow your our safeguarding procedures in conjunction with local Multi Agency Safeguarding Adults Policy and Procedures.

If there is no one available from within RTSUK then contact the Local Authority Safeguarding Adults Team for advice

If the decision is to make a safeguarding referral to the Local Authority, the adult's consent should be sought wherever possible. However if they remain at risk or others are at risk of harm you will need to report it without their consent if necessary.

Remember

It is not your duty to investigate concerns about an adult but don't ignore them – talk to the adult if possible and get in touch with someone within your organisation or the local authority for advice